



## Chr. Olesen Group Quality Policy

## Background

This Chr. Olesen Group Quality Policy represents the mandatory demands of how we ensure our reliable distribution services through the high quality in everything we do.

The Quality Policy is a demand in our entire Chr. Olesen product quality certifications and is worded to cover all entities in the Chr. Olesen Group.

That said in the pharma area there might be differences in wordings and demands that needs to be followed specifically in that region and product range and the Quality Policy of Chr. Olesen is open to meet these specific demands.

### **Chr. Olesen Group Quality policy**

Chr. Olesen strives to be perceived as the best link between suppliers and customers.

The quality policy represents the statutory frames and guidelines for continually focus on product quality and safety, which Management is committed to ensure is achieved.

### **Product Quality**

Chr. Olesen distributes high quality products, which are fulfilling the statutory and regulatory requirements in balance with the needs and expectations of the customers.

- Products and distribution processes are documented via our QMS system
- We guarantee 100% traceability in our distribution process
- We ensure the ongoing improvements of product quality and product safety in our processes and with the QMS system
- We have a non-tolerance for feed, food and pharma fraud and work to avoid any type of adulteration
- Our employees are trained in the Chr. Olesen as a company, in our work processes and in our products; to develop the relevant competences for constantly improvement

### **Product safety**

The focus is to ensure a high level of product safety with attention on the awareness of safeguarding a good (food, feed, pharma) safety culture.

We emphasise to avoid the feed, food and pharma hazards and risks by:

- Approval of all suppliers and/or specific requirements for adequate quality standards and certifications
- Approval of all products based on risk assessment to ensure product safety
- Risk based approach based on HACCP principles for feed and food and GMP for pharma
- Ensuring high level of security through out the supply chain to avoid and protect against terror

Reliability is the quality assurance of everything we do.